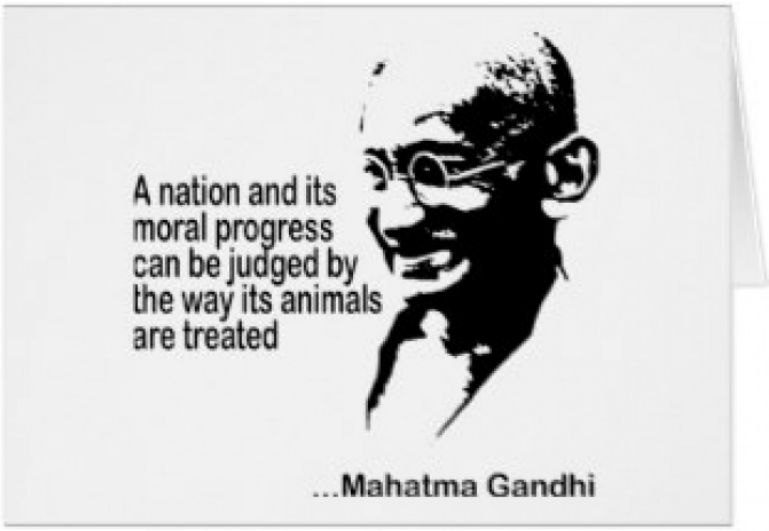[illegible]
seeking help, due to their limited or missing